

DISABILITY RIGHTS NEW MEXICO

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Gary Housepian, Chief Executive Officer

Promoting and Protecting the Rights of Persons with Disabilities

Because of the COVID-19 pandemic, we are temporarily suspending our visits to this facility to protect staff and patient health. However, we are available for phone consultations at 505-256-3100.

We welcome you to call us should you have concerns about any of the following:

- You are confused about why you are at the facility.
- You don't know who your doctor or social worker is.
- Your doctor didn't consult with you about medications, you don't know what
 medications are prescribed to you, or you were not informed of your right to
 refuse medications.
- You are not able to participate in activities or therapy, or to go outside.
- You don't know what your treatment plan is, or you weren't involved in developing your treatment plan.
- You don't understand the criteria for discharge.
- Your environment is unsafe, or you don't have access to clean clothes, linens, or toiletries.
- You don't know how to file a complaint about staff or the facility.
- You have been threatened with or experienced restraint or seclusion.

We are also happy to talk with you if you have other questions. It is important to us to still provide services to you even though we cannot visit this facility in person at this time. Please do not hesitate to call us.

Thank you,

Disability Rights New Mexico Advocates